

Dear eClaimLink Providers,

DHA is issuing these **Procedural Notice Number 3 of 2015 (PN 03/2015)** and **General Circular Number 9 of 2015 (GC 09/2015)** addressing the "Healthcare Provider's Payment Model ", and "Coding Standards", respectively. Based on the PN, Providers who intend to increase their prices in 2016, must apply to DHA for eligibility and follow the requirements by Monday 9th November 2015 1800 GST as detailed in the Procedural Notice.

Providers who qualify as eligible for price increase will be notified commencing Sunday 15th November 2015 through the same eClaimLink portal page (eClaimLink > Application > Request for Price Increase). The list of eligible Providers will then be announced to all Payers/TPAs for contractual negotiations.

A dedicated Q&A session about this payment model will be held on Wednesday 4th November 2015 **10:00 AM to Noon** in the Medical Library of Rashid Hospital. **Registration is required of maximum ONE representatives** of each facility/group at DataHFD@dha.gov.ae with the subject "**Registration to Q&A**" no later than **2nd November 2015 at 18:00 GST**. **The email should include the facility name, the attendee's name, and their designation**. Registrations that are not following this process **will not have a confirmed reservation**.

Eligible providers will have a price increase of up to the general inflation of 4.41% announced by the Dubai Statistics Center for any amendment in the GROSS price of healthcare services for the year of 2016. The providers and payers can still negotiate agreeable discount rates on the GROSS prices, as per the suppositious examples below:

Provider **PR1** has a **GROSS** price for procedure CPTi at a price of 100.00 AED. **PR1** is now eligible to increase the **GROSS** price of CPTi by 4.41% to **104.41 AED**.

1. The previous GROSS price was discounted by 20% to Insurance Company **IC1** (thus, the agreed **NET** price was **80 AED**). **PR1** agreed with **IC1** to a new discount in year 2016 of 15% from the new GROSS price (thus, the agreed NET price is now 15% discount from 104.41 AED, which translates into new NET of **88.75 AED**).
2. The previous GROSS price was discounted by 10% to Insurance Company **IC2** (thus, the agreed **NET** price was **90 AED**). **PR1** agreed with **IC2** to continue with the 10% discount in year 2016 from the new GROSS price (thus, the agreed NET price is now 10% discount from 104.41 AED, which translates into new NET of **93.97 AED**).
3. The previous GROSS price was discounted by 10% to Insurance Company **IC3** (thus, the agreed **NET** price was **90 AED**). **PR1** agreed with **IC3** to a new discount in year 2016 of 20% from the new GROSS price (thus, the agreed NET price is now 20% discount from 104.41 AED, which translates into new NET of **83.53 AED**).

End of suppositious examples.

Any clarifications or inquiries may be addressed through the email DataHFD@dha.gov.ae. No phone calls to eClaimLink Support and DHA will be entertained to address this process unless for a specific technical issue related to the system.

Best Regards,

Information Desk Officer

<https://www.eclaimlink.ae/>

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