

Dear Payers,

Download MemberRegister Transaction

Please be informed that the Download MemberRegister Transaction is now available to all healthcare payers. This transaction allows for the download of any file, and provides an easy way for tracking all uploads. The transaction will enable payers to check and confirm whether the members they uploaded are available on the DHPO.

Two different methods are introduced for downloading MemberRegister files:

Method 1: Download through web services

- Please see the Download MemberRegister Technical Documentation for details on this web service method.
- This document is available on eClaimLink on the following path:
 - **eClaimLink > DHD > Documentation > [Download MemberRegister Documentation](#)**

Method 2: Download using the interface on eClaimLink

- The eClaimLink website offers a manual process through which the payers can view and download a given MemberRegister file
- Payers can search for files using the fileID or specifying an upload date range
- The interface is available to admin users only, on the following path:
 - **eClaimLink > DHPO > MemberRegister List**

Best Regards,

Information Desk Officer

<https://www.eclaimlink.ae/>

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