

**Dear eClaimLink User,**

Kindly find below the answers for e-Prescription as per discussion with the DHA HFD and Pharma Department:

- Refills will not be allowed at this stage.
- e-Prescription downloading validity will be set to two weeks. Other dispensing controls are identified as part of the eClaimLink set of Business Rules and will be introduced later in 2014 with proper preparation periods based on the EDSC timelines.
- Partial dispensing of an activity on multiple visits is not allowed. Activity will be deactivated by the DHPO as soon as it is dispensed.
- Zero Codes will be disabled for all eClaimLink transactions starting January 1, 2014.
- Payers must send the financial elements on the Activity level during their PriorAuthorization reply when a trade name is used.
- Provider Claim can carry activities from the same prescription.
- Prescriptions written by Facilities inside Dubai to be dispensed outside Dubai will have a message (Can be dispensed only outside Dubai). A Business rule will be added to govern this.

Best Regards,

**Information Desk Officer**

<https://www.eclaimlink.ae/>

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