

Dear eClaimLink Provider,

System Training

We would like to invite every facility to nominate 1 to 2 candidates to be trained as trainers on the new eAuthorization and e-Referral systems.

System Details

Details related to the eAuthorization and e-Referral mandates have been previously shared in a presentation which is currently available on eClaimLink in the Documentation section, and can also be directly accessed through the link below: (please log in on eClaimLink for access)

- [Dubai Health Insurance Law 11 - Provider Enrollment 2014-04-23](#)

Established Timelines

- eAuthorization
 - Mandatory for Basic Product starting June 2014
 - Mandatory for all other plans starting September 2014
- e-Referral
 - Mandatory for Basic Product starting June 2014
 - Voluntary for all other plans starting June 2014

Who Will the Trainers Need to Train?

- eAuthorization
 - Electronic Authorization Team: Anyone who is handling this aspect of Claims management
- e-Referral
 - All Clinicians: General Practitioners, Specialists, Consultants

Training Schedule

- **Date:**
 - **Tuesday 27.May.2014**
- **Time**s:
 - 10:00 am – 2:00 pm (4 hours)
 - 10:00 am – 10:30 am : Registration
 - 10:30 am – 12:00 pm : e-Authorization training session
 - 12:00 pm – 12:30 pm : Break
 - 12:30 pm – 2:00 pm : e-Referral training session
- **Venue:** Latifa Hospital Lecture Hall – Latifa Hospital, Dubai
- **Meeting Agenda:**

Each training session will include:

 - Technical and Business documentation access on eClaimLink
 - System demo
 - Hands-on case

Registration Process

Kindly provide the following details for the members to be attending the training:

Email to: info@eClaimLink.ae

Subject: eAuthorization and e-Referral Training [Facility Type, Facility Name, eClaimLink ID]

Body:

- **Total Number of candidates:**
- **Candidate\’s details:**

Trainee Full Name	Facility Name	eClaimLink ID	Contact email	Contact Phone #	Contact Mobile #

- Please RSVP by Sunday 25.May.2014

For further details about the training, kindly contact our call center at 6005 22004

Best Regards,

Information Desk Officer

eClaimLink

<https://www.eclaimlink.ae/>

6005 22004