

Dear eClaimLink User,

Based on the market feedback and in order to achieve efficiency and adherence to the Mandatory Health Insurance timelines, DHA requires the following to be completed by each eClaimLink Provider and Payer \ TPA:

- eClaimLink Provider: must submit a complete list of all the provider's services with the corresponding prices to the payers.
- eClaimLink Payer \ TPA: must submit a list of the Provider Price List Submission and Approval Status Report.

Process:

DHA is requesting each eClaimLink user to log in on the eClaimLink website (<https://eclaimlink.ae>) and follow the defined instructions on the main page to submit the complete list. The templates that each company needs to fill and submit can be downloaded from the same page.

Please note that at least one user from each company must carry out the above mentioned process within the requested period. Failure to submit the requested list will lead to freezing the company's eClaimLink ID on the DHPO until the process is completed.

We look forward to receive the requested information.

Best Regards,

Information Desk Officer

<https://www.eclaimlink.ae/>

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