

## Dear eClaimLink User,

We are glad to bring to your attention the latest updates on the eClaimLink Project:

### **e-Prescription Initiative Progress:**

It has been previously communicated with the eClaimLink Community the launch of e-Prescription Initiative in the Emirate of Dubai.

- It is important to remember all the timelines and have the proper resources so that the entire healthcare sector can engage in on the project in a timely fashion.
- Please find below timelines and e-Prescription relevant information.

### **Timelines Reminder:**

- **July 1, 2013 (Voluntary):**
  - Pharmacies recommended to use real-time e-Authorization when dispensing drugs.
- **October 1, 2013 (Voluntary):**
  - Physicians recommended to post e-Prescriptions on the eRx Hub.
  - Insurance Companies required to provide real-time feedback.
- **January 1, 2014 (Mandatory):**
  - Physicians mandated to post e-Prescriptions on eRx Hub for all the insured population in Dubai.
  - Insurance Companies mandated to provide real-time responses.
  - Pharmacies mandated to download e-Prescriptions and use real-time e-Authorization and e-Claims.

### **New e-Prescription Page on eClaimLink:**

A new page dedicated to e-Prescription has been created on the eClaimLink website. The page contains important information, announcements and links to documents, all related to e-Prescription.

- To view the direct page [click here](#).

### **e-Prescription Package:**

e-Prescription related documents have been posted on eClaimLink. You can view these documents on the eClaimLink website all posted under the Dubai Health Data Dictionary menu (DHD). Below are the direct links to the documents:

- DHD\Schema – Location: [http://www.eclaimlink.ae/dhd\\_schemas.aspx](http://www.eclaimlink.ae/dhd_schemas.aspx)
- DHD\Workflows – Location: [http://www.eclaimlink.ae/dhd\\_business.aspx](http://www.eclaimlink.ae/dhd_business.aspx)
  - [AddeRx](#)
  - [GeteRx](#)
- DHD\Documentation – Location: [https://www.eclaimlink.ae/dhd\\_documentation.aspx](https://www.eclaimlink.ae/dhd_documentation.aspx)
  - [Business and Validation Rules](#)
  - [eClaimLink EDSC Release 19.06.2013 \(v3\)](#)
  - [e-Prescription Technical Specifications](#)
  - [E-Prescription Business Process v1.0 20130619 document](#)
- Essential Code Sets. To download the following lists [click here](#).
  - Route of Administration List.
  - Dubai Drug Code (DDC) Updated List.
  - Dubai Drug Scientific Code (DDSC) List.

Information email: eClaimLink Update 20130708

### Training Opening Dates

Comprehensive training sessions will be offered on e-Prescription.

- Training opening dates will be announced during the e-Prescription Introductory Sessions.

### Feedback & Inquiries

- Provider related inquiries: [provider@eclaimlink.ae](mailto:provider@eclaimlink.ae)
- Payer related inquiries: [payer@eclaimlink.ae](mailto:payer@eclaimlink.ae)
- Medical Coding related inquiries: [DMCC@eclaimlink.ae](mailto:DMCC@eclaimlink.ae)
- Technical related inquiries: [technical@eclaimlink.ae](mailto:technical@eclaimlink.ae)
- General support inquiries: [support@eclaimlink.ae](mailto:support@eclaimlink.ae)
- Schema related inquiries: [EDSC@eclaimlink.ae](mailto:EDSC@eclaimlink.ae)
- Phone support please contact us at [600 522 004](tel:600522004)

Your input is essential to provide a higher quality solution to serve your needs,

Best Regards,

**Information Desk Officer**

eClaimLink

<https://www.eclaimlink.ae/>

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