

Dear eClaimLink Payers and Providers,

eAuthorization Mandate:

In line with DHA's vision to standardize and monitor all healthcare related transactions in Dubai, eAuthorization facility is now available and will be mandatory for all Payers and Providers from **01 December, 2015**.

During this period, Payers and Providers have the opportunity to align their systems to ensure compliance with the deadline.

Terms of eAuthorization:

- eAuthorization is currently in place and available for the market to use on a voluntary basis.
- eAuthorization utilizes the same PriorRequest and PriorAuthorization transactions that are currently used in ePrescription, but involves all activity types: CPTs, HCPCs, Dental, Drugs and Services, in contrast to ePrescription where only drug activities are included.
- **The intention of eAuthorization is to replace all current authorization methods used for medical health insurance covered services such as phone, email and fax, with electronic PriorRequest and PriorAuthorization transactions to be submitted through the DHPO.**
- The rules defining the services that require authorization will remain the same as the previously-established agreements between Payer and Provider:
 - For services that previously required for approval by the payer, providers and payers must utilize the electronic authorization process.
 - For services that did not previously require approval by the payer, no new authorization process will be required.

Schema and Business & Validation Rules:

The eAuthorization technical requirements have been published on the eClaimLink website since March, 2013. You can access them through the eClaimLink portal \ DHD page:

- Schema \ PriorRequest, PriorAuthorization
- Data Flow \ PriorRequest, PriorAuthorization
- Documentation \ Business and Validation Rules

Provider eAuthorization Application:

A free of charge application is available on the eClaimLink website for all providers to use as a platform for electronic submission of authorization requests to payers.

- Training sessions on the system will be offered
- The training schedule and registration process will be announced ahead of time

Payer Readiness:

All Payers must be prepared to begin receiving eAuthorization requests from healthcare providers by 01 December 2015, and they must also be properly equipped to send eAuthorizations in response.

Best Regards,

Information Desk Officer

<https://www.eclaimlink.ae/>

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