Dear eClaimLink User,

DHA is glad to inform you that e-Prescription has been launched successfully as of January 1, 2014 as scheduled.

Also, we would like to bring to your attention the following reminders and updates on the eClaimLink project:

Using Granular Units on All eClaimLink Transactions

Please be reminded of the following which has been sent in previous communications:
Starting in January 1, 2014, the Dubai Health Authority (DHA) requires granular units to be used when quantifying drugs on all eClaimLink transactions including e-Prescriptions, Prior Requests and eClaim submissions. The following document includes scenarios to demonstrate the selection of different granular units and special cases (please log in on eClaimLink for access):

- eRx Business Process v1.1 20131008

Documentation

Please find below direct links to e-Prescription documentation (you need to log in to have access).These documents can also be found under the Dubai Health Data Dictionary menu (DHD \ Documentation):

- e-Prescription Technical Specifications
- eClaimLink BRVR Release

eClaimLink List Updates

All documents and lists get updated on the eClaimLink Portal on a regular basis. Below are the links to the latest list updates on eClaimLink (please log in for access):

- To view the updated Dubai Service List, click here.
- To view the updated Dubai Drug Code (DDC) list, click here. Please note that the Dubai Dug Code (DDC) list specifies the granular unit for each item on the list.
- To view the updated Clinicians list, click here.
- To view the updated Providers list, click here.

Feedback & Inquiries

- Provider related inquiries: provider@eclaimlink.ae
- Payer related inquiries: payer@eclaimlink.ae
- Medical Coding related inquiries: DMCC@eclaimlink.ae
- Technical related inquiries: technical@eclaimlink.ae
- General support inquiries: support@eclaimlink.ae
- Schema related inquiries: EDSC@eclaimlink.ae
- Phone support please contact us at 600 522 004

Your input is essential to provide a higher quality solution to serve your needs,

Best Regards,
Information Desk Officer

https://www.eclaimlink.ae/
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